



Too Clean Laundry

Low Price. Great Wash!

6404 W. Lisbon Avenue
Milwaukee, WI 53210

September 30, 2013

Dan Nauman
President
Great Lakes Commercial
12705 Robin Lane
Wauwatosa, WI 53005

Dan:

I'd like to compliment your staff for the great help they have provided us in supporting our laundromats.

Reed has been a great source of information for repairs and went to bat for us when a supplier screwed up an order. Alec opened the warehouse on his day off in order to get us parts we needed for broken washers to keep them running during a busy weekend. Jim has answered calls and questions during his off hours.

All of the technicians we have had have also been exemplary. Mike has fixed numerous dryer problems at our Villard Avenue location and solved a mysterious venting problem at our Lisbon store. He has also provided us help on his day off in an emergency. Paul has figured out the programming of the older dryers and given us some helpful repair tips. Don has walked us through repair solutions over the phone. Marcus and Chris handled the re-equipping of our Lisbon location in an easy to understand manner and provided us with some good equipment insight along the way. Joe and Tim have also helped installing new equipment and ventilation.

The office staff has also been a big support to us. Patty has helped with some billing issues. Amy designed two mailers for us that increased traffic. Kristi at the front has helped with a number of questions all over the spectrum, or put me in touch with someone who could help with a problem.

I'm sure there are others that have helped us that I don't know, or unfortunately I don't remember their names to mention here, however please thank you team for us. It is through their efforts that makes our partnership and Great Lakes successful.

We appreciate all that your team has done to help us achieve our business goals and we look forward to continuing our relationship with Great Lakes and Maytag for a long time to come.

Sincerely,

Everet
Too Clean Laundry

40lb machines \$3
70lb machines \$4.50
Single load machines 75 cents
Double load machines \$1.25